EAST Search History

Ref #	Hits	Search Query	DBs	Default Operato r	Plural s	Time Stamp
L1.	41154	help near2 desk or (call or	US-PGPUB	OR	ON	2006/04/29
		support) near2 center or acd	; USPAT			19:06
L2	90105	(customer or client or user) with (subscrib\$3 or subscription or register\$3 or registration)	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:20
L3	2243	I2 same priority	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:09
L4	133	I1 and I3	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:09
L5	44033	I2 and (@ad<"20001016" or @rlad<"20001016")	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:10
L6	64	I4 and (@ad<"20001016" or @rlad<"20001016")	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:21
L7	97334	(customer or client or user) with (inquiry or problem)	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:21
L8	8468	(reply or response) with priority	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:21
L9	70	17 same 18	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:21
L10	12	I1 and I9	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:21
L11	9	I10 and (@ad<"20001016" or @rlad<"20001016")	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:30
L12	356	I1 and I8	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:30
L13	143	17 and 112	US-PGPUB ; USPAT	OR	ON	2006/04/29 18:30
L14	84	I13 and (@ad<"20001016" or @rlad<"20001016")	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:00
L15	1405956	solution	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:00
L16	11864	I1 and I15	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:00
L17	157	I12 and I16	US-PGPUB : USPAT	OR	ON	2006/04/29 19:00
L18	94	I17 and (@ad<"20001016" or @rlad<"20001016")	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:07

4/29/06 8:21:55 PM

EAST Search History

L19	2223033	trouble near2 ticket or problem	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:04
L20	1452271	solution or advice or advisory or expert	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:08
L21	297085	I19 same I20	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:06
L22	30072	help near2 desk or customer near2 service	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:06
L23	5056	I21 and I22	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:06
L24	2158	I23 and priority	US-PGPUB	OR	ON	2006/04/29 19:07
L25	7724	I21 same (database or datastore or table)	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:09
L26	648	122 and 125	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:07
L27	305	I26 and priority	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:07
L28	163	l27 and (@ad<"20001016" or @rlad<"20001016")	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:09
L29	1413914	solution or advice or advisory	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:08
L30	293166	119 same 129	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:08
L31	7234	I30 same (database or datastore or table)	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:09
L32	755	122 same priority	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:27
L33	18	131 and 132	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:09
L34	11		US-PGPUB ; USPAT	OR	ON	2006/04/29 19:28
L35	13124	(customer or call) same priority	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:27
L36	216	131 and 135	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:27
L37	136	I36 and (@ad<"20001016" or @rlad<"20001016")	US-PGPUB ; USPAT	OR	ON	2006/04/29 19:28

EAST Search History

L38	613	avaya-\$.asn.	US-PGPUB ; USPAT	OR	ON	2006/04/29 20:12
L39		customer near2 priority		UK	ON	2006/04/29 20:12
L40	5	138 and 139	US-PGPUB ; USPAT	OR	ON	2006/04/29 20:13

4/29/06 8:21:55 PM Page 3